

## RECORD OF PROCEEDINGS

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### MINUTES OF A REGULAR MEETING OF THE BOARD OF DIRECTORS OF THE TWO BRIDGES METROPOLITAN DISTRICT HELD JUNE 6, 2018

A Regular Meeting of the Board of Directors (referred to hereafter as the "Board") of the Two Bridges Metropolitan District (referred to hereafter as the "District") was convened on Wednesday, the 6<sup>th</sup> day of June, 2018, at 9:00 A.M., at the offices of Lokal Homes, 8310 South Valley Highway, Suite 115, Englewood, Colorado.

#### ATTENDANCE

##### Directors In Attendance Were:

David Lemnah  
Tommy Pucciano  
Heidi Moore

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Pucciano and, upon vote, unanimously carried, the absence of Ryan Lantz was excused.

##### Also In Attendance Were:

Ashley B. Frisbie and Peggy Ripko; Special District Management Services, Inc. ("SDMS")

George M. Rowley, Esq.; Spencer Fane LLP

Susan Opalinski and Heather Prewitt; Fiscal Focus Partners, LLC

Thomas Mussallem; Director Candidate, Lokal Homes

#### DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

**Disclosure of Potential Conflicts of Interest:** The Board noted it was in receipt of disclosures of potential conflicts of interest statements for each of the Directors and that the statements had been filed with the Secretary of State at least seventy-two hours in advance of the meeting. Ms. Frisbie requested that the Directors review the Agenda for the meeting and advise the Board of any new conflicts of interest which had not been previously disclosed. No further disclosures were made by Directors present at the meeting.

#### ADMINISTRATIVE MATTERS

**Agenda:** Ms. Frisbie distributed for the Board's review and approval a proposed Agenda for the District's Regular Meeting.

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Following discussion, upon motion duly made by Director Lemnah, seconded by Director Pucciano and, upon vote, unanimously carried, the Agenda was approved, as amended.

**Minutes:** The Board reviewed the Minutes of the April 4, 2018 Regular Meeting.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Pucciano and, upon vote, unanimously carried, the Board approved the Minutes of the April 4, 2018 Regular Meeting.

**May 8, 2018 Election:** Ms. Frisbie informed the Board that the May 8, 2018 Directors' Election was cancelled, as allowed under Colorado law, by the Designated Election Official because there were no more candidates than positions available on the Board of Directors.

Ms. Frisbie noted that Directors Lemnah, Lantz, and Moore were elected to four-year terms, and Director Pucciano was elected to a two-year term.

**Appointment of Directors:** The Board considered the appointment of Thomas Mussallem to fill a vacancy on the Board of Directors. It was noted that publication of a Notice of Vacancy on the Board was published in a newspaper having general circulation in the District on April 26, 2018, and no Letters of Interest from qualified eligible electors were received within ten days after such publication.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, Thomas Mussallem was appointed to fill a vacancy on the Board of Directors.

**Appointment of Officers:** The Board entered into discussion regarding the appointment of officers.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, the following slate of officers was appointed:

President:	David Lemnah
Treasurer:	Ryan Lantz
Secretary:	Ashley Frisbie
Assistant Secretary:	Thomas Pucciano
Assistant Secretary:	Heidi Moore
Assistant Secretary:	Thomas Mussallem

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### PUBLIC COMMENTS

There were no public comments.

### FINANCIAL MATTERS

**Claims:** The Board considered ratifying the approval of the payment of claims through the periods ending as follows:

	Period Ending April 24, 2018	Period Ending May 11, 2018
General Fund	\$ 45.45	\$ -0-
Debt Service Fund	\$ -0-	\$ -0-
Capital Projects Fund	\$ 21,084.00	\$ 6,500.00
<b>Total</b>	<b>\$ 21,129.45</b>	<b>\$ 6,500.00</b>

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Pucciano and, upon vote, unanimously carried, the Board ratified approval of the payment of claims, as presented.

**Unaudited Financial Statements:** Ms. Opalinski reviewed with the Board the unaudited financial statements of the District setting forth the cash deposits, investments, budget analysis, and accounts payable vouchers for the period ending April 30, 2018.

Following review, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, the unaudited financial statements for the period ending April 30, 2018 were accepted. Ms. Opalinski noted that the authorized signers will be updated to include all current Board Members.

**Status of 2017 Audit:** Ms. Opalinski reported that the 2017 Audit is in process and will be available for approval in July.

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### LEGAL MATTERS

**Discuss Revocation of Declaration of Protective Covenants and Restrictions for the Residences at High Prairie Polo dated March 21, 2006 and recorded on February 8, 2007 in the Office of the Clerk and Recorder of Douglas County, Colorado at Reception No. 2007012496:** The Board discussed the Revocation of Declaration of Protective Covenants and Restrictions for the Residences at High Prairie Polo dated March 21, 2006 and recorded on February 8, 2007 in the Office of the Clerk and Recorder of Douglas County, Colorado at Reception No. 2007012496. No action was taken by the Board.

**Second Amendment to 2016 Operation Funding Agreement by and between the District and Lokal Two Bridges, LLC:** Attorney Rowley presented the Board with the Second Amendment to the 2016 Operation Funding Agreement by and between the District and Lokal Two Bridges, LLC.

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Following discussion, upon motion duly made by Director Lemnah, seconded by Director Pucciano and, upon vote, unanimously carried, the Board approved the Second Amendment to the 2016 Operation Funding Agreement by and between the District and Lokal Two Bridges, LLC.

**Resolution Adopting the Policies and Procedures Governing the Enforcement of the Protective Covenants and Easements of Two Bridges and Collection of Fines and Other Fees:** Attorney Rowley presented the Board with Resolution No. 2018-06-01; Resolution Adopting the Policies and Procedures Governing the Enforcement of the Protective Covenants and Easements of Two Bridges and Collection of Fines and Other Fees.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, the Board adopted Resolution No. 2018-06-01; Resolution Adopting the Policies and Procedures Governing the Enforcement of the Protective Covenants and Easements of Two Bridges and Collection of Fines and Other Fees, subject to comments from Director Lantz.

**Future Inclusion Areas:** The Board discussed future inclusion areas. Following discussion, the Board determined to defer this matter.

**Status of Limited Tax (Convertible to Limited Tax) General Obligation Bonds, Series 2018A:** The Board discussed the status of Limited Tax (Convertible to Limited Tax) General Obligation Bonds, Series 2018A. No action was taken by the Board.

*Engagement of Consulting Company to provide Cost Verification Services:* The Board discussed engagement of a Consulting Company to provide Cost Verification Services.

Following discussion, the Board authorized staff to proceed with engagement of a Consulting Company to provide Cost Verification Services.

### **CONSTRUCTION MATTERS**

**Status of Construction:** Mr. Pucciano provided the Board with a status of the construction project. He reported that the District construction is complete and has been signed off by Douglas County. He noted that there have been some landscaping issues, including problems with a well pump.

**Contract Addendum to Service Agreement with Waste Management of Colorado, Inc. for Trash Service:** The Board discussed the Contract Addendum to Service Agreement with Waste Management of Colorado, Inc. for Trash Service.

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Following discussion, the Board authorized staff to proceed with obtaining a Contract Addendum to the Service Agreement with Waste Management of Colorado, Inc. for Trash Service.

**Change Order No. 1 to Service Agreement with Metco Landscape, Inc. for 2018 Landscape Maintenance Services:** The Board discussed Change Order No. 1 to the Service Agreement with Metco Landscape, Inc. for 2018 Landscape Maintenance Services.

Following discussion, the Board authorized staff to proceed with execution of Change Order No. 1 to the Service Agreement with Metco Landscape, Inc. for 2018 Landscape Maintenance Services, to include mowing of right-a-ways along the roads.

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### **OTHER BUSINESS**

**Architectural Review Committee:** Ms. Ripko discussed the need for the District to appoint an Architectural Review Committee for design review.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, the Board appointed Peggy Ripko, Director Pucciano, and Tom Martinez with Lokal Homes as the Architectural Review Committee for design review.

**Rules, Regulations, and Design Guidelines:** Ms. Ripko presented the Board with proposed revisions to the Rules, Regulations, and Design Guidelines.

Following discussion, the Board authorized Ms. Ripko to continue working on proposed revisions to the Rules, Regulations, and Design Guidelines.

**July 4, 2018 Meeting:** The Board discussed the July 4, 2018 Regular Meeting.

Following discussion, upon motion duly made by Director Lemnah, seconded by Director Moore and, upon vote, unanimously carried, the Board determined to reschedule the July 4, 2018 Regular Meeting to July 25, 2018 at 9:00 a.m. at the regular meeting location.

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### **ADJOURNMENT**

There being no further business to come before the Board at this time, upon motion duly made, seconded and, upon vote, unanimously carried, the meeting was adjourned.

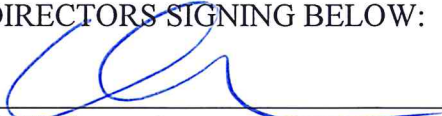
Respectfully submitted,

By Ashley J. J. J. J.  
Secretary for the Meeting


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THESE MINUTES ARE APPROVED AS THE OFFICIAL JUNE 6, 2018 MINUTES OF THE TWO BRIDGES METROPOLITAN DISTRICT BY THE BOARD OF DIRECTORS SIGNING BELOW:

  
\_\_\_\_\_  
David Lemnah

  
\_\_\_\_\_  
Ryan Lantz

  
\_\_\_\_\_  
Thomas Pucciano

\_\_\_\_\_  
Heidi Moore  
  
\_\_\_\_\_  
Thomas Mussallem

**RESOLUTION NO. 2018-06-01**

**RESOLUTION OF THE BOARD OF DIRECTORS OF THE TWO BRIDGES METROPOLITAN DISTRICT ADOPTING THE POLICIES AND PROCEDURES GOVERNING THE ENFORCEMENT OF THE PROTECTIVE COVENANTS AND EASEMENTS OF TWO BRIDGES AND COLLECTION OF FINES AND OTHER FEES**

WHEREAS, the Two Bridges Metropolitan District is a quasi-municipal corporation and political subdivision of the State of Colorado located in Douglas County, Colorado (the “**County**”); and

WHEREAS, the District operates pursuant to its Amended and Restated Service Plan, approved by the County on November 7, 2017, as the same may be amended and/or modified from time to time (the “**Service Plan**”); and

WHEREAS, pursuant to Section 32-1-1001(1)(m), C.R.S., the District has the power “to adopt, amend and enforce bylaws and rules and regulations not in conflict with the constitution and laws of this state for carrying on the business, objects, and affairs of the board and of the special district;” and

WHEREAS, pursuant to Section 32-1-1001(1)(j)(I), C.R.S., the District has the power “to fix and from time to time to increase or decrease fees, rates, tolls, penalties or charges for services, programs, or facilities furnished by the special district;” and

WHEREAS, Lokal Two Bridges, LLC (the “**Developer**”) has caused to be recorded the Amended and Restated Declaration of Protective Covenants and Easements of Two Bridges, recorded on October 4, 2017, at Reception No. 2017067682 of the Douglas County, Colorado, real property records, as the same may be amended and/or modified from time to time (the “**Covenants**”) applicable to the real property within the District (the “**Property**”); and

WHEREAS, pursuant to Section 32-1-1004(8), C.R.S., and pursuant to the District’s Service Plan, a metropolitan district may provide covenant enforcement within the district if the declaration, rules and regulations, or any similar document containing the covenants to be enforced for the area within the metropolitan district name the metropolitan district as the enforcement and design review entity; and

WHEREAS, the Covenants provide that it is the intention of the Developer to empower the District to provide covenant enforcement services to the Property; and

WHEREAS, pursuant to the Covenants, the District may promulgate, adopt, enact, modify, amend, and repeal rules and regulations concerning and governing the Property and the enforcement of the Covenants; and

WHEREAS, pursuant to the Covenants, the District has the right to send demand letters and notices, to levy and collect fines, to negotiate, to settle, and to take any other actions with respect to any violation(s) or alleged violation(s) of the Covenants; and

WHEREAS, the District desires to provide for the orderly and efficient enforcement of the Covenants by adopting rules and regulations.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE TWO BRIDGES METROPOLITAN DISTRICT:

1. The Board of Directors of the District hereby adopt the Policies and Procedures Governing the Enforcement of the Protective Covenants and Easements of Two Bridges and Collection of Fines and Other Fees as described in **Exhibit A**, attached hereto and incorporated herein by this reference (“**Policies and Procedures**”).

2. The Board of Directors declares that the Policies and Procedures are effective as of June 6, 2018.

3. Judicial invalidation of any of the provisions of this Resolution or of any paragraph, sentence, clause, phrase or word herein, or the application thereof in any given circumstances, shall not affect the validity of the remainder of this Resolution, unless such invalidation would act to destroy the intent or essence of this Resolution.

**[SIGNATURE PAGE FOLLOWS]**



**[SIGNATURE PAGE TO RESOLUTION NO. 2018-06-01]**

APPROVED AND ADOPTED this 6<sup>th</sup> day of June, 2018.

**TWO BRIDGES METROPOLITAN  
DISTRICT**

By:   
\_\_\_\_\_  
President

Attest:

  
\_\_\_\_\_  
Secretary or Assistant Secretary

**EXHIBIT A**

**POLICIES AND PROCEDURES GOVERNING THE ENFORCEMENT OF THE  
PROTECTIVE COVENANTS AND EASEMENTS OF TWO BRIDGES AND  
COLLECTION OF FINES AND OTHER FEES**

## Preamble

The Board of Directors of the Two Bridges Metropolitan District (the “**District**”), has adopted the following Policies and Procedures Governing the Enforcement of the Protective Covenants and Easements of Two Bridges and Collection of Fines and Other Fees (“**Policies and Procedures**”) pursuant to Sections 32-1-1001(1)(j)(I), 32-1-1001(1)(m), and Section 32-1-1004(8), C.R.S. These Policies and Procedures provide for the orderly and efficient enforcement of the Amended and Restated Declaration of Protective Covenants and Easements of Two Bridges, recorded on October 4, 2017, at Reception No. 2017067682 of the Douglas County, Colorado real property records, and as may be amended from time to time (the “**Covenants**”), and the collection of fines and other fees.

Pursuant to the Covenants, it is the intention of Lokal Two Bridges, LLC (the “**Developer**”) to empower the District to provide covenant enforcement services to the residents of the District.

The District, pursuant to the provisions of its Amended and Restated Service Plan, which was approved by Douglas County, Colorado, on November 7, 2017, as it may be amended from time to time, and pursuant to the Covenants, may enforce the Covenants through any proceeding in law or in equity against any Person(s) violating or attempting to violate any provision therein. Possible remedies include all of those available at law or in equity. In addition, the District has the right to send demand letters and notices, to levy and collect fines, to negotiate, to settle, and to take any other actions, with respect to any violation(s) or alleged violation(s) of the Covenants.

Unless otherwise specified, all references to the “District” made herein shall refer to the Two Bridges Metropolitan District and its Board of Directors. The District has retained a management company (the “**District Manager**”) to assist it in managing its affairs, including the assessment and collection of penalties for violations of the Covenants under these Policies and Procedures.

## ARTICLE 1. SCOPE OF POLICIES AND PROCEDURES

1.1 Scope. These Policies and Procedures shall apply to the enforcement of the Covenants, including the Rules, Regulations, and Design Guidelines adopted pursuant thereto, as well as any reimbursable costs incurred by the District for enforcing the Covenants and for correction of noncompliance with the Covenants, including but not limited to, abatement of unsightly conditions, towing and storage of improperly parked vehicles, removal of trash, and removal of non-complying landscaping or improvements.

## ARTICLE 2. VIOLATIONS OF THE COVENANTS

2.1 Violations. Any Person violating any provisions of the Covenants shall be liable to the District for any expense, loss, or damage occasioned by reason of such violation and shall also be liable to the District for the penalties set forth in Article 2.3 below.

2.2 Notice of Violation. A Notice of Violation shall be sent upon a determination, following investigation, by the District Manager that a violation is likely to exist. Such Notice of Violation shall set forth the specifics of the alleged violation and the time period within which the alleged violation must be corrected, pursuant to the following classification guidelines:

a. Class I Violation: a violation that, in the discretion of the District Manager, can be corrected immediately and/or does not require submission to, and approval by, the District of any plans and specifications. Class I Violations include, but are not limited to, parking violations, trash violations and other violations of the Covenants concerning annoying lights, sounds or odors. Class I Violations can in most cases be corrected within seven (7) days of notification. If the violation is not corrected within seven (7) days of notification, the District may take any appropriate action necessary to remedy the violation, including but not limited to, abatement of unsightly conditions, towing and storage of improperly parked vehicles, and removal of trash, etc.

b. Class II Violation: a violation that, in the discretion of the District Manager, cannot be corrected immediately and/or requires plans and specifications to be submitted to, and approval by, the District prior to any corrective action. Class II Violations include, but are not limited to, violations of the Covenants related to landscaping and construction of, or modification to, improvements. Class II Violations can in most cases be corrected within thirty (30) days of notification. If the violation is not corrected within thirty (30) days of notification, the District may take any appropriate action necessary to remedy the violation, including but not limited to, removing the non-complying landscaping or improvement.

2.3 Penalties. Penalties for violations of the Covenants shall be assessed as follows. Any penalties that have not been paid by the applicable due date shall be considered delinquent (the “**Delinquent Account**”).

- a. First Offense – Notice of Violation, no penalty
- b. Second Offense – Fee of up to \$100.00
- c. Third Offense – Up to \$250.00
- d. Continuing Violation – Up to \$500.00 each day violation continues (each day constitutes a separate violation).

### ARTICLE 3. INTEREST

3.1 Interest. Interest charges shall accrue and shall be charged on all amounts not paid by the applicable due date, including delinquent penalties and any amounts expended by the District to cure a violation of the Covenants or amounts expended by the District to repair damages caused as a result of a violation of the Covenants. Interest charges shall accrue and shall be charged at the maximum statutory rate of eighteen percent (18%) per annum.

ARTICLE 4.  
COLLECTIONS POLICIES AND PROCEDURES

4.1 Perpetual Lien. Pursuant to Section 32-1-1001(1)(j)(I), C.R.S., all Fees and Charges, until paid, shall constitute a perpetual lien on and against the Property to be served by the District. Except for the lien against the Property created by the imposition of property taxes by the District and other taxing jurisdictions pursuant to Section 32-1-1202, C.R.S., all liens for unpaid Fees and Charges shall to the fullest extent permitted by law, have priority over all other liens of record affecting the Property and shall run with the Property and remain in effect until paid in full. All liens contemplated herein may be foreclosed as authorized by law at such time as the District in its sole discretion may determine. Notwithstanding the foregoing, the lien policies and procedures set forth herein shall be implemented in order to ensure an orderly and fair execution of the lien filing and collections process.

4.2 District Manager's Procedures. The District Manager shall be responsible for collecting Fees and Charges imposed by the District against the Property. In the event payment of Fees and Charges is delinquent, the District Manager shall perform the procedures listed below. Any Fees and Charges which have not been paid by the applicable due date are considered delinquent:

a. Fifteen (15) Business days Past Due. A delinquent payment "Reminder Letter" shall be sent to the address of the last known owner of the Property according to the District Manager's records. In the event the above mailing is returned as undeliverable, the District Manager shall send a second copy of the Reminder Letter to: (i) the Property; and (ii) the address of the last known owner of the Property as found in the real property records of the Douglas County Assessor's office (collectively the "**Property Address**"). Said Reminder Letter shall request prompt payment of amounts due.

b. On the Fifteenth (15) Business day of the Month Following the Scheduled Due Date for Payment. A "Warning Letter" shall be sent to the Property Address requesting prompt payment and warning of further legal action should the Property owner fail to pay the total amount owing. Along with the Warning Letter, a summary of these Policies and Procedures, and a copy of the most recent account ledger reflecting the total amount due and owing to the District according to the records of the District Manager shall also be sent.

c. First (1) Business day of the Month Following the Postmark Date of the Warning Letter. Once the total amount owing on the Property, inclusive of Interest and Costs of Collections as defined below, has exceeded Four Hundred Dollars (\$400.00) and the District Manager has performed its duties outlined in these Policies and Procedures, the District Manager shall refer the Delinquent Account to the District's General Counsel (the "**General Counsel**"). However, if the amount owing on the Delinquent Account is less than Four Hundred Dollars (\$400.00), the District Manager shall continue to monitor the Delinquent Account until the amount owing on such account is Four Hundred Dollars (\$400.00) or greater, at which point the Delinquent Account shall be referred to General Counsel. At the time of such referral, the District Manager shall provide General Counsel with copies of all notices and letters sent and a copy of the most recent ledger for the Delinquent Account.

4.3 General Counsel Procedures. Upon referral of a Delinquent Account from the District Manager, General Counsel shall perform the following:

a. Upon Referral of the Delinquent Account from the District Manager. A “Demand Letter” shall be sent to the Property Address, notifying the Property owner that his/her Property has been referred to General Counsel for further collections enforcement, including the filing of a lien against the Property. Along with the Demand Letter, a copy of the most recent account ledger reflecting the total amount due and owing the District according to the records of the District Manager shall also be sent.

b. No Earlier Than Thirty (30) Business days from the Date of the Demand Letter. A Notice of Intent to File Lien Statement, along with a copy of the lien to be filed, shall be sent to the Property Address of the Delinquent Account notifying the Property owner that a lien will be filed within thirty (30) days of the Notice of Intent to File Lien Statement postmark date.

c. No Earlier Than Ten (10) Business days from the Postmark Date of the Notice of Intent to File Lien Statement. A lien for the total amount owing as of the date of the lien shall be recorded against the Property with the County Clerk and Recorder’s Office; all Fees and Charges, Interest, and Costs of Collection (as defined below) will continue to accrue on the Delinquent Account and will run with the Property until the total amount due and owing the District is paid in full.

#### ARTICLE 5. COSTS OF COLLECTIONS

“Costs of Collections” are generated by the District Manager and General Counsel’s collection efforts. They consist of the following fixed rates and hourly fees and costs:

5.1 Action Fees. The following fixed rate fees shall be charged to a Delinquent Account once the corresponding action has been taken by either the District Manager or General Counsel:

a. Reminder Letter Fee. No charge for the Reminder Letter. This action is performed by the District Manager.

b. Warning Letter Fee. Fifteen Dollars (\$15.00) per Warning Letter sent. This action is performed by the District Manager.

c. Demand Letter Fee. One Hundred Fifty Dollars (\$150.00) per Demand Letter sent. This action is performed by General Counsel.

d. Notice of Intent to File Lien Fee. One Hundred Fifty Dollars (\$150.00) per Notice of Intent to File Lien Statement sent. This action is performed by General Counsel.

e. Lien Recording Fee. One Hundred Fifty Dollars (\$150.00) per each lien recorded on the Property. This action is performed by General Counsel.

f. Lien Release Fee. One Hundred Fifty Dollars (\$150.00) per each lien recorded on the Property. This action is performed by General Counsel.

5.2 Attorney Hourly Fees and Costs. After a lien has been filed, all hourly fees and costs generated by General Counsel to collect unpaid Fees and Charges shall also be assessed to the Delinquent Account.

5.3 Recovery of Costs of Collections. In accordance with Section 29-1-1102(8), C.R.S., nothing in these Policies and Procedures shall be construed to prohibit the District from recovering all the Costs of Collections whether or not outlined above.

## ARTICLE 6. WAIVER OF INTEREST AND COSTS OF COLLECTIONS

6.1 Waiver of Interest and Late Fees. The District Manager and General Counsel shall each have authority and discretion to waive or reduce portions of the Delinquent Account attributable to Interest and late fees. Such action shall be permitted if either the District Manager or General Counsel, in its discretion, determines that such waiver or reduction will facilitate the payment of the penalties due. Notwithstanding, if the cumulative amount due and owing the District on the Delinquent Account exceeds One Thousand Dollars (\$1,000.00), neither the District Manager nor General Counsel shall have any authority to waive or reduce any portion of the Interest or late fees. In such case, the person or entity owing in excess of One Thousand Dollars (\$1,000.00) shall first submit a request for a waiver or reduction, in writing, to the District, and the District shall make the determination in its sole discretion.

6.2 Waiver of Delinquent Penalties and Costs of Collections. Neither the District Manager nor General Counsel shall have the authority to waive any portion of delinquent penalties or Costs of Collections. Should the Property owner desire a waiver of such costs, she/he shall submit a written request to the District, and the District shall make the determination in its sole discretion.

6.3 No Waiver of Future Interest. Any waiver or reduction of Interest or other costs granted pursuant to Sections 6.1 and 6.2 hereof shall not be construed as a waiver or reduction of future Interest, or as the promise to waive or reduce future Interest. Nor shall any such waiver or reduction be deemed to bind, limit, or direct the future decision making power of the District, District Manager, or General Counsel, whether related to the Property in question or other properties within the District.

## ARTICLE 7. OPPORTUNITY TO BE HEARD

7.1 Opportunity to be Heard. Individuals who receive any notice or demand pursuant to these Policies and Procedures may request a hearing in accordance with the procedures set forth herein, or in the alternative, may elect to follow the Alternative Dispute Resolution procedures set forth in the Covenants.

7.2 Hearing Process. The hearing and appeal procedures established by this Article shall apply to all complaints concerning the interpretation, application, or enforcement of the Covenants, as each now exists or may hereafter be amended.

a. Complaint. Complaints concerning the interpretation, application, or enforcement of the Covenants must be presented in writing to the District Manager, or such representative as he or she may designate. Upon receipt of a complaint, the District Manager or designated representative, after a full and complete review of the allegations contained in the complaint, shall take such action and/or make such determination as may be warranted and shall notify the complainant of the action or determination by mail within fifteen (15) business days after receipt of the complaint.

b. Hearing. In the event the decision of the District Manager or its representative is unsatisfactory to the complainant, the complainant may submit to the District a written request for formal hearing before a hearing officer (“**Hearing Officer**”), which may be a member of the Board of Directors or such other Person as may be appointed by the Board of Directors. Such request for a formal hearing must be submitted within twenty (20) business days from the date written notice of the decision of the District Manager or designated representative was mailed.

Upon receipt of the request, if it be timely and if any and all other prerequisites prescribed by these Policies and Procedures have been met, the Hearing Officer shall conduct a hearing at the District’s convenience but in any event not later than fifteen (15) business days after the submission of the request for formal hearing. The formal hearing shall be conducted in accordance with and subject to all pertinent provisions of these Policies and Procedures.

c. Rules. At the hearing, the Hearing Officer shall preside and the hearing shall be recorded. The complainant and representatives of the District shall be permitted to appear in person, and the complainant may be represented by any Person (including legal counsel) of his or her choice.

The complainant or his or her representative and the District representatives shall have the right to present evidence and arguments. The Hearing Officer may receive and consider any evidence which has probative value commonly accepted by reasonable and prudent Persons in the conduct of their affairs.

The Hearing Officer shall determine whether clear and convincing grounds exist to alter, amend, defer, or cancel the interpretation, application, and/or enforcement of the Policies and Procedures that are the subject of the complaint. The burden of showing that the required grounds exist to alter, amend, defer, or cancel the action shall be upon the complainant.

d. Findings. Subsequent to the formal hearing, the Hearing Officer shall make a written determination and shall mail a copy to the complainant not later than fifteen (15) business days after the date of the formal hearing.

e. Appeals. In the event the complainant disagrees with the findings and determination of the Hearing Officer, the complainant may, within fifteen (15) business days from the date the written determination was mailed, file with the District a written request for an appeal thereof to the Board of Directors. The District shall consider the complainant’s written



request at its next regularly scheduled meeting held not earlier than ten (10) days after the filing of the complainant's request for appeal.

f. District Board of Directors Findings. The Board of Directors shall make a determination concerning the disposition of the appeal presented to it and shall cause notice of the decision to be mailed to the complainant within thirty (30) days after the Board of Directors' meeting at which the appeal was considered.

g. Notices. A complainant shall be given notice of any hearing before the District Manager, the hearing officer, or before the Board of Directors, by certified mail at last seven (7) business days prior to the date of the hearing, unless the complainant requests or agrees to a hearing in less time.

#### ARTICLE 8. PAYMENT PLANS

8.1 Payment Plans. The District Manager or General Counsel shall have the authority to enter into or establish payment plans for the repayment of a Delinquent Account. Should the Property owner desire to enter into a payment plan with the District, such owner shall first submit a written request to the District Manager who shall make the determination in its discretion.

#### ARTICLE 9. RATIFICATION OF PAST ACTIONS

9.1 Ratification of Past Actions. All waivers and payment plans heretofore undertaken by the District Manager or General Counsel that would otherwise have been authorized by these Policies and Procedures are hereby affirmed, ratified, and made effective as of the date said actions occurred.

#### ARTICLE 10. ADDITIONAL ACTIONS

10.1 Additional Actions. The District directs and authorizes its officers, staff and consultants to take such additional actions and execute such additional documents as are necessary to give full effect to the intention of these Policies and Procedures.

#### ARTICLE 11. COLORADO AND FEDERAL FAIR DEBT COLLECTIONS ACTS

11.1 Acts Not Applicable. Protective covenant enforcement and collections as described herein is not a consumer transaction and, therefore, is not subject to the Colorado Fair Debt Collection Practices Act or the Federal Fair Debt Collections Practices Act.

#### ARTICLE 12. SEVERABILITY

12.1 Severability. If any term or provision of these Policies and Procedures is found to be invalid or unenforceable by a court of competent jurisdiction or by operation of any

applicable law, such invalid or unenforceable term or provision shall not affect the validity of these Policies and Procedures as a whole but shall be severed herefrom, leaving the remaining terms or provisions in full force and effect.

ARTICLE 13.  
SAVINGS PROVISION

13.1 Savings Provision. These policies and procedures are intended to be guidelines to be followed in order to provide an orderly process for covenant enforcement and collections, failure to comply with the procedures set forth herein shall not affect the status of the Fees and Charges as a perpetual lien subject to foreclosure in accordance with law. Failure by the District Manager, General Counsel, or other authorized representative to take any action in accordance with the requirements as specifically provided herein shall not invalidate subsequent efforts to collect the Fees and Charges.