

**From:** [Connie Scott](#)  
**To:** [Connie Scott](#)  
**Subject:** FW: United Waste Information  
**Date:** Thursday, June 15, 2017 4:30:17 PM  
**Attachments:** [image001.png](#)

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**From:** Elizabeth Ward  
**Sent:** Thursday, June 15, 2017 4:17 PM  
**Cc:** Lisa Jacoby <[ljacoby@sdmsi.com](mailto:ljacoby@sdmsi.com)>; 'United Waste' <[unitedwastesystems@gmail.com](mailto:unitedwastesystems@gmail.com)>  
**Subject:** United Waste Information

Good Afternoon PrairieStar Residents,

We have recently received some questions and feedback regarding our new trash and recycling provider United Waste Systems—please find below answers to these questions, and well as other useful information:

- United Waste Systems has a special contract with the District, and therefore the services they provide to PrairieStar are different from those they provide to any other area of Berthoud.
  - When calling United Waste, **be sure to mention that you are a PrairieStar resident**—this way they will respond to your questions and requests appropriately.
  - If no one answers when you call, **be sure to leave a voicemail with your name, address, and also that you are a PrairieStar resident.**
  - You can also email them at [unitedwastesystems@gmail.com](mailto:unitedwastesystems@gmail.com)
- Several homeowners have requested information from United Waste **on how best to dispose of their grass clippings, since United Waste does not offer composting. They were directed to place the clippings in a separate bag, and place the bag on top of their trash can.**
  - **For PrairieStar residents there will be no charge for the first two bags** (this is a special accommodation for PrairieStar only)—after the first 2 bags there will be an added \$10 fee.
  - United Waste uses man-power only when picking-up trash/recycling, and **therefore the reason for the separation of grass clippings is due to the fact that having them in the can will cause a weight problem for the workers**—they still go in with the trash, but must be handled separately initially.
- If you have additional trash items (not grass clippings) **please do not place the extra bags on-top of or near your receptacle.** You can obtain an additional trash can from United Waste upon request for an added \$10 fee per month.

If you have any other questions regarding United Waste systems please let me know, or reach-out to them directly. Rose and Sarah of United Waste are very familiar with our account—again, remember to let them know you are a PrairieStar resident when calling or emailing.

Thanks, and enjoy your day!

Best,

Elizabeth

**Elizabeth Ward, MPA, CAM, CMCA**  
**Community Management Division Manager**



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